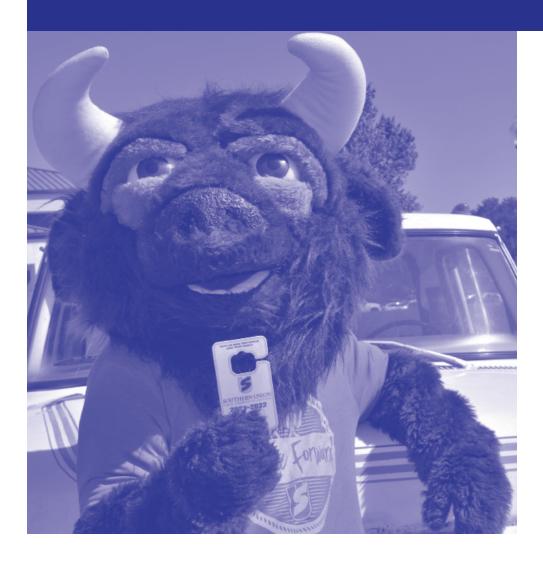
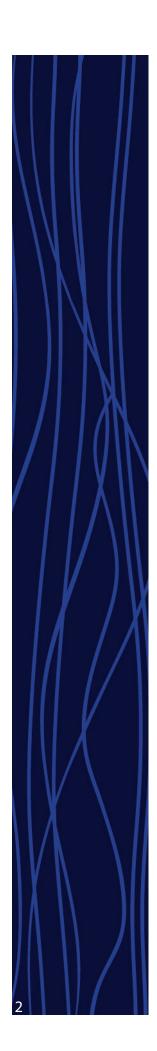




### REGISTRATION RESOURCE GUIDE FALL 2024





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#### DO YOU HAVE QUESTIONS ABOUT YOUR APPLICATION?

**Department:** Admissions and Records

The Admissions and Records Team processes your application and makes sure you have all the documentation you need to enroll in the College. All records of your enrollment at Southern Union

are located in this office.

**Locations:** Opelika – Administration Building

Wadley - First Floor, Administration Building

**Contact Number:** 256-395-2211, Ext. 5157, 5155, 5367 and 5364

Contact Email: admissions@suscc.edu

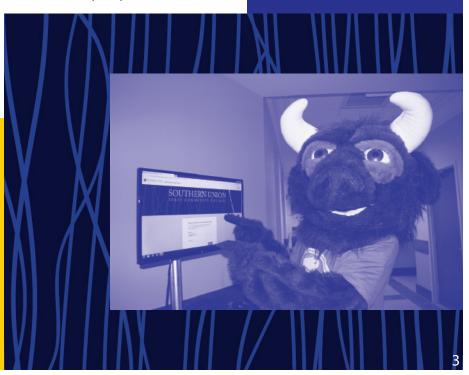
**Webpage:** Admissions and Records

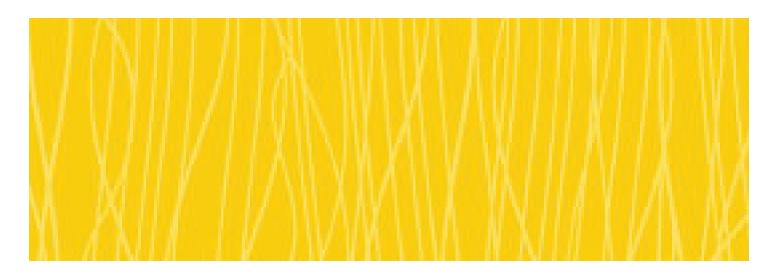
#### Admissions can help you:

- Check application status
- Locate your A-Number
- Confirm records have been received (High School Transcripts, College Transcripts, GED, Transient Letter, etc.)
- Request your transcripts

### DID YOU KNOW:

You no longer need to submit your ID along with your application.





# DO YOU HAVE PROBLEMS WITH YOUR STUDENT EMAIL OR mySUSCC LOGIN?

**Department:** Technical Support

If you cannot log in to your student email, mySUSCC portal, or Canvas, you can contact Technical Support. You will need to include your Student Number, date of birth, and full

official name when sending them an email.

Contact Email: <a href="mailto:support@suscc.edu">support@suscc.edu</a>

Webpage: Login and Technical Support

#### **Technical Support can help you:**

- Login to your student email if you are having issues
- Login to mySUSCC if you are having issues
- Login to Canvas if you are having issues

#### **DID YOU KNOW:**

Checking your SUSCC email is very important because it is the primary tool of communication at Southern Union. You can forward your SUSCC email to another email, but all communication to you from the college will go to your SUSCC email.



**Department:** Assessment Center

The Assessment Center team is available to help with scheduling the ACCUPLACER placement test. No tests are required for general admission to Southern Union but may be required for placement in college-level

courses.

**Locations:** Opelika – Assessment Center, Room 120,

Business Technology Center (BTC)

Valley – Main Office in John R. Carmichael Building

Wadley – Ensminger Room, Ground Floor, Resource Center

**Contact Number:** 334.745.6437, Ext. 5416

**Contact Email:** <a href="mailto:rwhaley@suscc.edu">rwhaley@suscc.edu</a> **Webpage:** <a href="mailto:Assessment Center">Assessment Center</a>

The Assessment Center can help you:

 Understand if you are exempt from having to take the ACCUPLACER placement test

Schedule your ACCUPLACER test

#### DID YOU KNOW:

First-time students without proof of appropriate ACT, SAT or GED scores, those with scores below the established guidelines, or those without proof of a 2.75 grade point average or higher on their final high school transcript, must make arrangements to take the ACCUPLACER placement examination in writing and mathematics prior to meeting with an advisor to enroll in courses.

### DO YOU NEED ADA ACCOMMODATIONS?

**Department:** Student Success Center

**Locations:** Opelika – Student Success Center, Room 110,

Business and Technology Center (BTC)

Valley - Main Office in John R. Carmichael Building

Wadley – Student Affairs Suite 211, Administration Building

**Contact Number:** 334.745.6437, Ext. 5354

Contact Email: Opelika – Joseph Halsey - jhalsey@suscc.edu

Valley – Robin Brown - <a href="mailto:rbrown@suscc.edu">rbrown@suscc.edu</a>

Wadley - Tiffanie Character - tcharacter@suscc.edu

Webpage: <u>Student Success Center</u>

The Student Success Center can help you:

- Determine which accommodations are available to you
- Explain which free services, including tutoring and career exploration, are available to help you maximize your learning and development

#### **DID YOU KNOW:**

To receive accommodations, you must request them by submitting a request form along with any supporting documentation.

#### DO YOU NEED TO MEET WITH AN ADVISOR?

**Department:** Advising

The Advising Team is ready to help you determine your program of study, map out your degree plan, and assist you in

registering for classes.

**Locations:** Opelika – Administration Building

Valley - Main Office in John R.

Carmichael Building

Wadley - Student Affairs Suite 211,

Administration Building

**Contact Number:** 334.745.6437, Ext. 5404

**Contact Email:** <u>suadvising@suscc.edu</u>

Webpage: <u>Academic Advising</u>

#### Advising can help you:

- Determine which classes you need to take for your degree
- Understand the different options available to you for degrees and programs
- Answer questions about the registration process
- Complete a Degree Application when you are ready to graduate

#### OPELIKA CAMPUS – ACADEMIC

Shawn Caldwell 334-745-6437, Ext. 5483 rcaldwell@suscc.edu

Kenneth Gray 334-745-6437, Ext. 5306 kgray@suscc.edu

Dr. Patsy Parker 334-745-6437, Ext. 5317 pparker@suscc.edu

Sarah Henry 334-745-6437, Ext. 5307 shenry@suscc.edu

Jeremy Taunton 334-745-6437, Ext. 5305 jtaunton@suscc.edu

#### HEALTH SCIENCES DIVISION

Chiquita Brooks 334-745-6437, Ext. 5519 cbrooks@suscc.edu

#### TECHNICAL DIVISION

Amanda Harkins 334-745-6437, Ext. 5411 aharkins@suscc.edu

#### **VALLEY CAMPUS**

Robin Brown 334-756-4151, Ext. 5204 rbrown@suscc.edu

#### **WADLEY CAMPUS**

Tiffanie Character 256-395-2211, Ext. 5154 tcharacter@suscc.edu

STUDENT ATHLETES
CAN VISIT THEIR
COACHES FOR
ADVISING

#### **DID YOU KNOW:**

You can make advising appointments online for any time throughout the semester, not just during registration periods.

# DO YOU RECEIVE SOME TYPE OF FINANCIAL AID?

**Department:** Financial Aid

The Financial Aid Team is a resource to help assist you regarding grants, scholarships, and other financial aid issues.

**Locations:** Opelika – Administration Building

Wadley – Second Floor, Administration Building

Contact Number: 334-745-6437, option #3

**Contact Email:** <u>financialaid@suscc.edu</u> (For General Questions)

To contact a specific person, use the email address associated with the beginning letter of your last name:

Last Name Letters A-D: <a href="mailto:ahuguley@suscc.edu">ahuguley@suscc.edu</a>
Last Name Letters E- I: <a href="mailto:wbattle@suscc.edu">wbattle@suscc.edu</a>
Last Name Letters J-M: <a href="mailto:financialaid@suscc.edu">financialaid@suscc.edu</a>
Last Name Letters N-P: <a href="mailto:kcrapps@suscc.edu">kcrapps@suscc.edu</a>
Last Name Letters Q-U: <a href="mailto:kmorsch@suscc.edu">kmorsch@suscc.edu</a>
Last Name Letters V-Z: <a href="mailto:snewman@suscc.edu">snewman@suscc.edu</a>

#### **Contact For Scholarship Questions:**

Presidential Honors: <a href="mailto:wdaniel@suscc.edu">wdaniel@suscc.edu</a>
Presidential: <a href="mailto:financialaid@suscc.edu">financialaid@suscc.edu</a>
Ambassador: <a href="mailto:cfranklin@suscc.edu">cfranklin@suscc.edu</a>
Performing Arts: <a href="mailto:sspratlin@suscc.edu">sspratlin@suscc.edu</a>

Technical: <a href="mailto:esewell@suscc.edu">esewell@suscc.edu</a>
Athletic: <a href="mailto:athletics@suscc.edu">athletics@suscc.edu</a>
Foundation: <a href="mailto:sbrown@suscc.edu">sbrown@suscc.edu</a>
Partial Assistance: <a href="mailto:mtodd@suscc.edu">mtodd@suscc.edu</a>

3rd Party (Non-Institutional) Assistance: <a href="mailto:ccupp@suscc.edu">ccupp@suscc.edu</a>

#### **Contact For Student Loans:**

mstewart@suscc.edu

#### **Contact For Veterans Assistance:**

veterans@suscc.edu OR rthomas@suscc.edu

#### **Contact for WIOA/TRA/VOC REHAB:**

ahuguley@suscc.edu

Webpage: <u>Financial Aid</u>

#### Financial Aid can help you:

- Check your eligibility statusLearn the status of your aid
- Confirm if your financial aid amount is correct
- Determine if any verification documentation is needed for your award
- Provide information about scholarships
- Complete your FAFSA now for the 23/24 academic year at www.studentaid.gov (school code - 001040

#### DID YOU KNOW:

You must register for ALL credit hours you plan to attend for the ENTIRE semester prior to the end of drop and add for the full term if you receive federal financial aid (Pell Grant or Direct Student Loans).

Which means, if you plan to take a Mini-Term 2 class later in the semester, you must register by the end of drop and add for the full semester in order for your financial aid to cover it. Adding a mini term or 7-week class later in the semester will not activate your financial aid for coverage for the new class added. You would be responsible for the payment of tuition and fees if you register later.

We recommend you register for all of the classes (full term, Mini-Term 1 and Mini-Term 2, or even 7-week classes) at the beginning of the semester so your financial aid can activate based on vour full course load. If you are only registering for a miniterm course, you can register at any time during the allowable registration period to activate coverage with your financial aid.



#### Fall 2024-2025

#### Important Financial Aid Dates



Full Term Mini Term #1 8 Five Week #1

August 13th by 4:30 PM (CST)	Pre-Registered Students Tuition & Fees Due (students will be dropped for nonpayment if 100% of expenses are not self-paid or authorize some form of financial aid assistance)		
August 14th	Students Dropped Due to Non-Payment		
August 5th - August 26th	Financial Aid Avail @Barnes and Noble Bookstore		
August 19th	Fall Classes Begin (Full Term, Mini Term #1, Five Week #1)		
August 22nd	Tuition Due (Registered on or after August 14th)		
August 23rd	Students Dropped Due to Non-Payment		
August 27th at 11:59PM	Attendance Verification Due from Instructors		
August 28th	Students dropped due to Non-Attendance		
September 3rd	Pell and Loan Disbursements/ Freeze Date (tuition and fees move to PAID status on student accounts)		
Refund Process Begins September 4th	Pell and Loan Refunds to Students (allow 2-3 business days for direct deposit and 5-10 business days for postal delivery)		
September 10th	Last Day to Readmit		
Refund Process Begins September 18th	Direct Loan Refunds for 1st Time Borrowers (allow 2-3 business days for direct deposit and 5-10 business days for postal delivery)		

#### Mini Term #2

October 4th by 4:30 PM (CST)	Pre- Registered Students Tuition & Fees Due if registered for Mini #2 Only (students will be dropped for nonpayment if 100% of expenses are not self-paid of authorized with some form of financial aid assistance)		
October 7th	Students Dropped Due to Non-Payment		
October 2nd- October 10th	Financial Aid Avail @Barnes and Noble Bookstore		
October 7th	Fall Classes Begin (Mini Term #2)		
October 14th at 11:59PM	Attendance Verification Due from Instructors		

October 15th	Students Dropped Due to Non-Attendance			
October 21st	Pell & Loan Disbursements/ Freeze Date (tuition and fees move to PAID status on student accounts)			
Refund Process Begins October 22nd	Pell and Loan Refunds to Students (allow 2-3 business days for direct deposit and 5-10 business days for postal delivery)			
October 24th	Tuition Due (Registered on or after October 5th)			
October 25th	Students Dropped Due to Non-Payment			
October 28th	Last Day to Readmit			

#### Five Week Term #2

September 24th by 4:30 PM (CST)	Pre- Registered Students Tuition & Fees Due if registered for Seven-Week Term Only (students will be dropped for nonpayment if 100% of expenses are not self-paid or authorized with some form of financial aid assistance)		
September 25th	Students Dropped Due to Non-Payment		
September 18th - September 30th	Financial Aid Avail @Barnes and Noble Bookstore		
September 25th	Fall Classes Begin (Five Week #2 Term)		
October 2nd at 11:59 PM	Attendance Verification Due from Instructors		
October 3rd	Students Dropped Due to Non - Attendance		
October 9th	Pell & Loan Disbursements/ Freeze Date (tuition and fees move to PAID status on students accounts)		
Refund Process Begins October 10th	Pell and Loan Refunds to Students (allow 2-3 business days for direct deposit and 5-10 business days for postal delivery)		
October 11th	Last Day to Readmit		
October 13th	Tuition Due (Registered on or after September 25th)		
October 14th	Students Dropped Due to Non-Payment		

#### Five Week Term #3

October 30th by 4:30 PM	Pre- Registered Students Tuition & Fees Due if Registered for Five Week #3 Term Only (students will be dropped for nonpayment if 100% of expenses are not self-paid of authorized with some form of financial assistance)		
October 31st	Students Dropped Due to Non-Payment		
October 24th - November 4th	Financial Aid Avail @ Barnes and Noble Bookstore		

October 31st	Fall Classes Begin (Five Week #3 Term)		
November 7th at 11:59PM	Attendance Verification Due for Instructors		
November 8th	Students Dropped for Non- Attendance		
November 14th	Pell & Loan Disbursements/ Freeze Date (tuition and fees move to PAID status on student accounts)		
Refund Process Begins November 15th	Pell & Loan Refunds to Students (allow 2-3 business days for direct deposit and 5-10 business days for postal delivery)		
November 18th	Last Day to Readmit		
November 18th	Tuition Due (Registered on or after October 31st)		
November 19th	Students Dropped Due to Non-Payment		

\*\*\*Dates are subject to change

\*\*\*Updated April 2024

#### **Residence Hall Students:**

Payment of all residence hall fees for Fall 2024 is due by August 13th. If you are signing up for a payment plan or anticipate financial aid coverage, please ensure you've made the necessary arrangements prior to this date.

#### MAKE SURE YOU KNOW THE PAYMENT DEADLINES FOR FALL 2023:

If you are registered for multiple terms within the semester (Full Term, Mini Term 1, Seven-Week Term, Mini Term 2)

- August 13
   (If you register between April 9 and August 13)
- August 22

   (if you register between

   August 13 and August 21)

#### **Second Five Week Term**

- September 24
- October 14

#### **Third Five-Week Term**

- October 30
- November 19

#### Mini Term 2 – ONLY

- October 4
   (if you register for Mini Term 2 ONLY)
- October 12

   (if you register after
   October 12 for Mini Term
   2 ONLY )

# DO YOU UNDERSTAND YOUR TUITION & FEE CHARGES?

**Department:** Business Office

The Business Office is responsible for charging and collecting your charges for tuition and fees. They work with other areas of the college to make sure your charges are correct and you are kept informed

of payment deadlines.

**Locations:** Opelika – Administration Building

Wadley – First Floor, Administration Building

**Contact Number:** (334) 745-6437, Ext. 5318

Contact Email: ccupp@suscc.edu

Webpage: <u>Tuition and Fees</u>

The Business Office can help you:

- Understand your tuition and fee charges
- Provide you with payment deadline dates
- Collect charges you owe, including tuition and fees, if you are paying with cash or check

What happens if I need to withdraw from my classes? Will I get a refund? For Fall 2024, the dates for full and partial refunds are:

Refund	Full Term	Mini Term 1	Mini Term 2	5 Week Term 1	5 Week Term 2	5 Week Term 3
100%	Through Aug 18	Through Aug 18	Through Oct 6	Through Aug 18	Through Sep 24	Through Oct 30
70%	Aug 19-22	Aug 19-20	Oct 7-8	Aug 19-20	Sep 25-26	Oct 31 - Nov 1
45%	Aug 23-29	Aug 21-22	Oct 9-10	Aug 21-22	Sep 27-Oct 1	Nov 2-5
20%	Aug 30-Sept 5	Aug 23-27	Oct 11-15	Aug 23-27	Oct 2-3	Nov 6-7
No refund after	Sept 5	Aug 27	Oct 15	Aug 27	Oct 3	Nov 7
Drop/Add ends	Aug 22	Aug 20	Oct 8	Aug 20	Sep 26	Nov 1

Each refund period allows at least one M/W and TU/TH class meeting.

#### **DID YOU KNOW:**

You are not considered fully registered until you pay your tuition and fees. Non-payment of your balance by the semester deadlines (based on when you registered) will cause you to be dropped from your classes the day after the posted deadlines.

#### SETTING UP DIRECT DEPOSIT

PLEASE SIGN UP TO RECEIVE YOUR REFUNDS & FINANCIAL AID THROUGH DIRECT DEPOSIT

#### TO SET UP eREFUND please follow the instructions below:

Login to MySUSCC
Select a Student tab on top
Click on Student Landing Page
Under Student Account click on Make Payments, Deposits & Payment Plans then

- 1. Select Refunds tab on top
- 2. Enroll in Two step verification
- 3. Select how you want to receive a verification code (prefer student email address because text messages could get delayed for several hours)
- 4. After receiving a verification code, you should be able to enter your bank account information (routing number, your account number and select type of account-checking or saving) for a direct deposit.



### Payment Information

#### View Your Account Statement

- · Go to www.suscc.edu
- Click on For Students (to the left in blue)
- · Click on MYSUSCC
- Click on the STUDENT TAB at the top
- Click on the STUDENT LANDING PAGE
- Click on Make Payment,
   Deposit, & Payment Plan
- You will be rerouted to TOUCHNET
- Click on the VIEW
   STATEMENT button
- · Select the semester

#### Find the PACT Usage Form

- · Go to www.suscc.edu
- · Go to admissions
- · Click on financial aid
- Click on forms links professional judgement (right hand side)
- Click on PACT Usage Form
- Fill out and email to financialaid@suscc.edu

#### Pay Your Balance

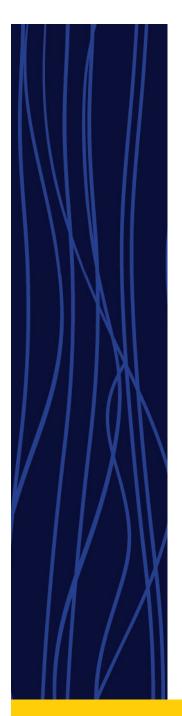
- · Go to www.suscc.edu
- Click on For Students (to the left in blue)
- · Click on MYSUSCC
- Click on STUDENT TAB at the top
- Click on Make Payment,
   Deposit, & Payment Plan
- You will be rerouted to TOUCHNET
- Click on the MAKE PAYMENT button

#### Enroll in A Payment Plan

- · Go to www.suscc.edu
- Click on For Students (to the left in blue)
- · Click on MYSUSCC
- Click on the STUDENT TAB at the top
- Click on the STUDENT LANDING TAB
- Click on Make Payment,
   Deposit, & Payment Plan
- This will reroute you to TOUCHNET
- Click on Enroll in Payment Plan







# DO YOU KNOW THAT SUSCC HAS A PAYMENT PLAN?

**Department:** Business Office

Southern Union offers a tuition payment plan - TouchNet - that allows

you to pay your tuition and fees over time.

**Locations:** Opelika – Administration Building

Wadley – First Floor, Administration Building

**Contact Number:** 256-395-2211, Ext. 5157, 5156, 5154 and 5183

Contact Email:ccupp@suscc.eduWebpage:Tuition and Fees

#### **Benefits of the TouchNet Payment Plan:**

Pay over time with no interest

Automatic payments available

Multiple payment plan options

Payment Plan Options	Signup Fee (nonrefundable)	Down Payment	Payment Plan Signup Dates	Monthly Installment Draft Dates
Plan 1 (3 installments)	\$40	25%	7/1/2024 through 7/22/2024	8/7/2024 (25%) 9/7/2024 (25%) 10/7/2024 (25%)
Plan 2 (2 installments)	\$40	30%	7/23/2024 through 8/16/2024	9/7/2024 (35%) 10/7/2024 (35%)
Plan 3 (1 installment)	\$40	50%	8/17/2024 through 8/22/2024	10/7/2024 (50%)

#### **DID YOU KNOW:**

The only cost to enroll in the payment plan is a \$40 enrollment fee, but you are responsible for making sure funds are available in your account. If funds are not available on the **7th** of each month, a non-sufficient funds charge of \$35 will be added to your account.





### DO YOU KNOW WHERE TO GET YOUR STUDENT ID?

**Department:** Library

Student IDs are made on the Opelika and Wadley campuses in our libraries. Our library

staff will be happy to help you make your student IDs.

**Locations:** Opelika – Learning Resource Center

Wadley - Resource Center

Contact Number: Opelika/Valley – Michelle Wimbish - 334-745-6437, Ext. 5322

Wadley - John Carlisle - 256-395-2211, Ext. 5132

**Contact Email:** Opelika/Valley – Michelle Wimbish - <u>mwimbish@suscc.edu</u>

Wadley – John Carlisle - <u>jcarlisle@suscc.edu</u>

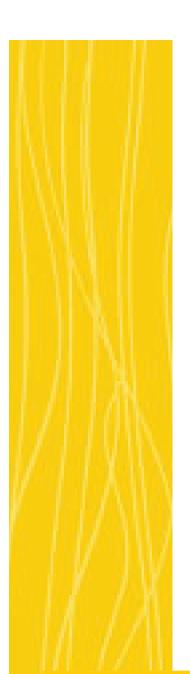
Webpage: <u>Student ID Cards</u>

#### To receive your ID:

- You must be able to show you have paid your tuition and fees
- Log into your mySUSCC account and select Student Tab; Student Landing Page; Student Profile to show your tuition and fees are paid
- Have a picture ID (drivers license, military ID, etc.)

#### DID YOU KNOW:

Only the name you are registered under will appear on your ID card; no shortened versions or nicknames are permitted. Nothing that casts a shadow or covers the face can be worn when your ID picture is taken.



# DO YOU KNOW WHERE TO GET YOUR PARKING PERMIT?

**Department:** Public Safety

Parking permits will be issued by Rydin Permit Express through an online process. You must have a Southern Union parking permit in order to park on campus. Some parking areas are designated, so make sure

you are parking in the right spot, or you may receive a fine.

**Locations:** Opelika – Administration Building

Wadley – Administration Building

Contact Number: Opelika/Valley – Randy Burroughs - (334) 745-6437, Ext. 5523

Wadley – Jimmy Holmes - (256) 395-2211, Ext. 5823

Contact Email: Opelika/Valley – Randy Burroughs - <a href="mailto:rburroughs@suscc.edu">rburroughs@suscc.edu</a>

Wadley – Jimmy Holmes - jholmes@suscc.edu

Webpage: <u>Parking Permits</u>

To receive your Parking Permit:

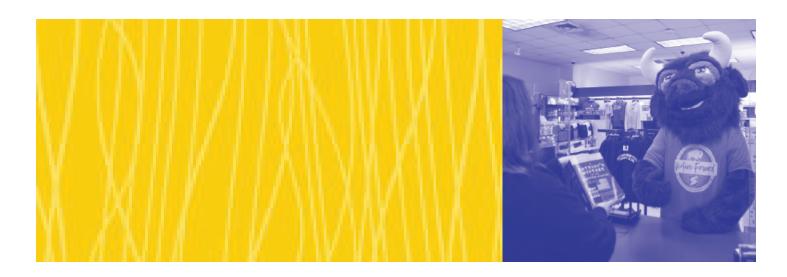
 You must register online for your parking permit by going to www.permitsales.net/suscc

• You will need your vehicle make, model, year and color; vehicle license plate number and state; registered owner and relationship to driver; driver's license number and state; and insurance information

• Pay the \$20 fee for the permit. All student parking permits expire at the end of summer term each year.

#### **DID YOU KNOW:**

Any student who drives a car or other motorized vehicle on any campus, day or night, must have liability insurance and must secure and display a parking decal. If more than one vehicle is driven on campus regularly, each vehicle should have its own decal.



### DO YOU KNOW WHERE TO BUY YOUR BOOKS?

**Department:** Bookstore

The bookstore is operated independently by Barnes and Noble.

**Locations:** Opelika – Student Union Building

Wadley - First Floor, Administration Building

**Contact Number:** Opelika Bookstore – (334) 745-6437, Ext. 5480 or (334) 705-0588

Wadley Bookstore - (256) 395-2211, Ext. 5125

**Contact Email:** <u>sm109@bncollege.com</u> or <u>mdixon@suscc.edu</u>

Webpage: <u>Bookstore</u>

#### The Bookstore can help you:

- Apply your financial aid to cover the cost of textbooks, supplies, uniforms, laptops
   Note there are specified dates each semester for using financial aid.
- Use online ordering to purchase new, used, digital, and rental books for your classes
- The Bookstore offers both in-store pickup and shipping
- Purchase Southern Union apparel, gifts, class supplies, office supplies, snacks, and drinks year round



#### DO YOU KNOW WHEN YOUR **CLASSES BEGIN?**

**Department:** Instruction

> Southern Union offers programs in three divisions: Academic, Career Technical and Health Sciences. Within each division, there are several programs of study and degree options, as well as methods of delivery.

**Locations:** All Campuses/Instructional Sites/

Online

**Contact Phone Academic Division** 

and Email: Thalia Sumerset

> 334-745-6437, Ext. 5401 tsumerset@suscc.edu

**Health Sciences Division** 

Melinda Clanton

334-745-6437, Ext. 5514 mclanton@suscc.edu

**Technical Division** 

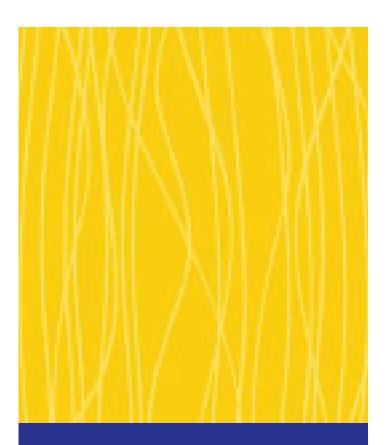
Michelle Etris

334-745-6437, Ext. 5490

metris@suscc

Webpage: Academic Calendar

> You can be dropped from your classes for non-attendance. If that happens, you may be readmitted through Financial Aid after your instructor has completed the readmit form. You run the risk of not being able to be readmitted to the classes you were dropped from.



#### MAKE SURE YOU KNOW ALL THE BEGINNING AND ENDING DATES FOR YOUR CLASSES:

#### Full Term – Fall 2024

August 19 - Classes Begin for Full Term August 27 - Attendance Verification due December 9-13 - Final Exams

#### Mini-Term 1 – Fall 2024

August 19 - Classes Begin; Drop/Add Begins August 27 - Attendance Verification due October 4 - Final Exams/Mini-Term 1 Ends

#### Mini-Term 2 – Fall 2024

October 7 - Classes Begin

October 14 - Attendance Verification due December 13 - Final Exams/Mini-Term 2 Ends

#### Five-Week Term 1 – Fall 2024

August 19 - Classes Begin August 27 - Attendance Verification due September 24 - Final Exams/Five-Week Term Ends

Five-Week Term 2 – Fall 2024 September 25 - Classes Begin October 2 - Attendance Verification due October 30- Final Exams/Five-Week Term Ends

#### Five-Week Term 3 – Fall 2024

October 31 - Classes Begin November 7 - Attendance Verification due December 13 - Final Exams/Five-Week Term Ends

### DO YOU KNOW HOW TO USE CANVAS?

**Department:** Instruction

Canvas is a learning management system to deliver course content. All courses, no matter whether they meet on campus or not, have a corresponding Canvas course that includes the course syllabus, instructor contact information, and grades. Traditional (face-to-face) courses will have a Canvas course with a syllabus and other pertinent information. Online classes will be accessed entirely through Canvas. Hybrid courses will be accessed through Canvas plus on-

campus meetings will be required.

**Location:** Distance Education Office, Higginbotham Academic Center

**Contact Email:** General Questions: <u>dgreen@suscc.edu</u>

Support email for problems accessing Canvas: support@suscc.edu

**Webpages:** Homepage: <u>suscc.instructure.com</u>

How to log in to Canvas: <a href="https://www.suscc.edu/programs/technical-support.cms">www.suscc.edu/programs/technical-support.cms</a> Additional information: <a href="https://www.suscc.edu/programs/what-is-online-course.cms">www.suscc.edu/programs/what-is-online-course.cms</a>

#### **DID YOU KNOW:**

You can log in to Canvas within seven (7) days of the beginning of the semester. All classes (Full-Term and Mini Term I classes) for which you have registered should be listed under the Courses button (Mini Term 2 and Five-Week classes will appear under the Future Enrollment section). You will not be able to access the class until the instructor has published the course. All instructors should publish their Canvas course by the official first day of class.

Students who register for online and hybrid online classes are required to have access to a computer running Windows 7 and newer or MAC OSX.6 or newer with a webcam and microphone. Some assignments and testing may not be completed on a mobile device.

Students who register for online and most hybrid classes are charged a \$35 proctoring fee that is due at the time of tuition payment.

An attendance verification assignment is required for ALL online classes and some hybrid classes that is due within the first few days of class. Students who do not complete the attendance assignment will be dropped from the class.

If you are dropped for non-attendance or non-payment of tuition and fees, your Canvas class will disappear from your account. You should check your schedule in mySUSCC to be sure you are still registered. If you have been dropped, you should contact the Admissions Office for assistance.



### DO YOU KNOW THE DATES FOR DROP/ADD?

#### Full Term - Fall 2024

- August 14, 15 & 16 Walk-in Registration on All Campuses
- August 19 Drop/Add Begins
- August 22 Drop/Add Ends: Last day for registration, course change, or change to audit
- November 6 Last day to withdraw with a "W" for full-term classes

#### Mini-Term 1 – Fall 2024

- August 19 Classes Begin; Drop/Add Begins
- August 20 Drop/Add Ends
- September 13 Last day to withdraw with a "W" from Mini-Term 1

#### Mini-Term 2 - Fall 2024

- October 7 Classes Begin; Drop/Add Begins
- October 8 Drop/Add Ends
- November 6 Last day to withdraw with a "W" from Mini-Term 2

#### Five-Week Session 1 - Fall 2024

- August 19 Classes Begin; Drop/Add Begins
- August 20 Last day to drop/add Five-Week Session 1
- September 9 Last day to withdraw with a "W" from Five-Week Session 1

#### Five-Week Session 2 – Fall 2024

- September 25 Classes Begin; Drop/Add Begins
- September 26 Last day to drop/add Five-Week Session 2
- Ocotober 16 Last day to withdraw with a "W" from Five-Week Session 2

#### Five-Week Session 3 – Fall 2024

- October 31 Classes Begin; Drop/Add Begins
- November 1 Last day to drop/add Five-Week Session 3
- November 22 Last day to withdraw with a "W" from Five-Week Session 3

