Requirements for using Hangouts Meet

- Hangouts Meet access requirements
- <u>Video meeting requirements</u>

Hangouts Meet access requirements

- A G Suite administrator needs to turn on Meet for your organization. If you cannot open Meet, <u>contact your admin</u> for help.
- To create a video meeting, you need to be signed in to a G Suite account.
- To join a video meeting, you need the Meet mobile app or a supported web browser. You do not need a G Suite account. For details, see <u>Supported web browsers</u>.
- Anyone inside or outside of your organization can join by selecting the link or entering the meeting ID. Uninvited guests outside of your organization must be approved by a meeting participant in your organization, including users who aren't signed in to a G Suite account.

Video meeting requirements

Before you start a video meeting, be sure you're using equipment that supports Hangouts Meet.

Open all | Close all

Use a supported operating system

Meet supports the current version and the 2 previous major releases of these operating systems:

- Apple[®] macOS[®]
- Microsoft® Windows®
- Chrome OS
- Ubuntu[®] and other Debian-based Linux[®] distributions

Use a supported web browser

Meet works with the current version of the browsers listed below:

- Chrome Browser. <u>Download the latest version</u>
- Mozilla® Firefox®. <u>Download the latest version</u>
- Microsoft[®] Edge[®]. <u>Download the latest version</u>
- Apple[®] Safari[®].

Meet has limited support in Microsoft Internet Explorer[®] 11, Microsoft Edge provides a better Meet experience. If you want to use Internet Explorer for Hangouts, you need to install a plugin for Meet. Download and install the latest version of the <u>Google Video Support plugin</u>.

Tip: If your browser doesn't support Meet video meetings, you can dial in using the phone number and PIN, if provided by the meeting organizer.

Allow Meet to use your camera and microphone

Before you start using Meet, you need to allow access to your computer's camera and microphone.

Allow access the first time you use Meet

- 1. In a web browser, go to the <u>Meet homepage</u>.
- 2. Click Start a new meeting.
- 3. Click Allow.

Change the setting to allow access

If you aren't asked to allow access or if you blocked access before, you can change your settings.

- 1. In a web browser, go to the Meet homepage.
- 2. Click Start a new meeting.
- 3. At the top right, click Camera blocked \square .
- 4. Click Always allow https://plus.google.com to access your camera and microphone.
- 5. Click Done. The video meeting automatically connects. If you don't see the meeting reload, exit and re-enter the meeting.

Related topics

- <u>Start a new video meeting</u>
- Use your camera & microphone

Additional hardware and network requirements

For Meet video meetings, you need:

- A broadband connection to the internet. For details, see Prepare your network.
- A built-in web camera or external USB camera.
 - Note: Other devices, such as virtual cameras, might not work with Meet.
- 2.2 GHz Intel 2nd-generation i3/i5/i7, AMD equivalent or better, processor to support HD video.