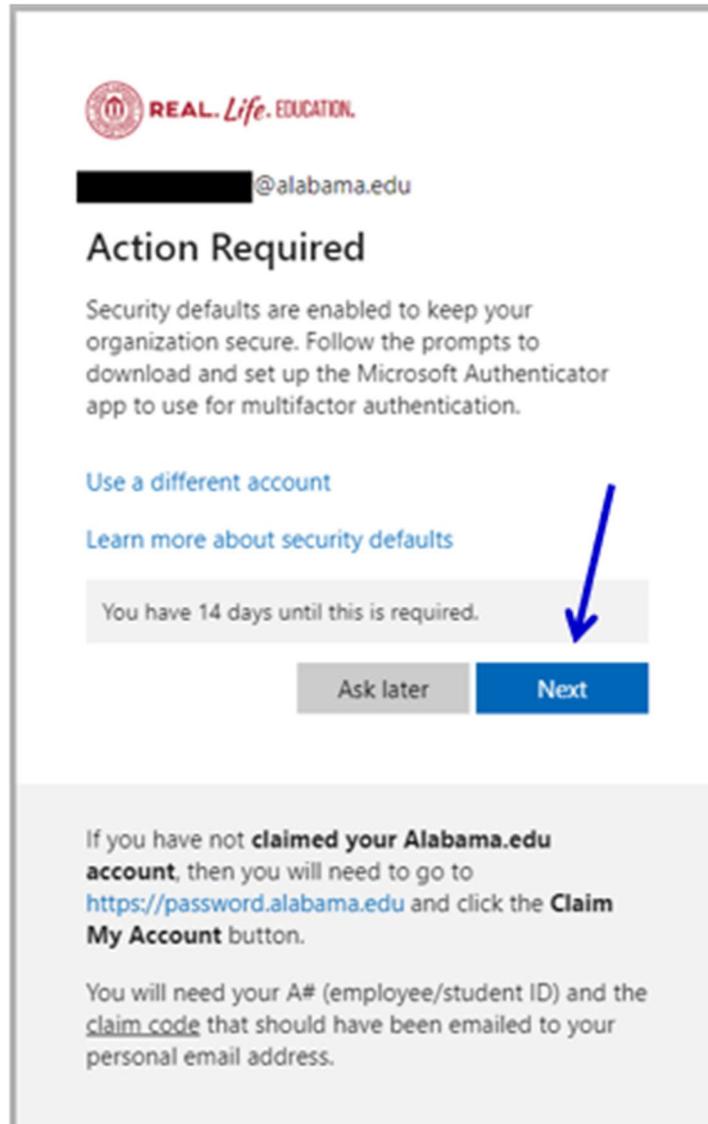


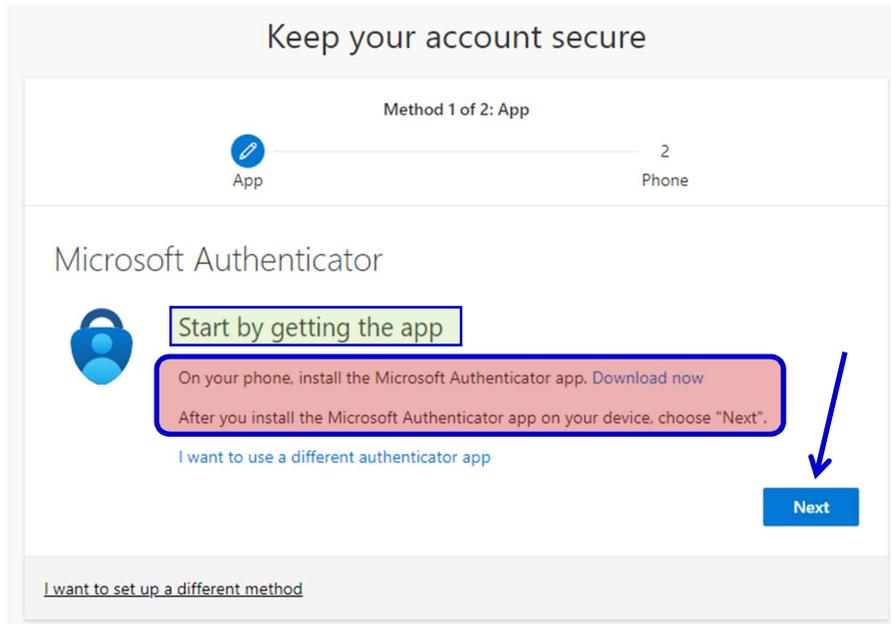
Setting up Alabama.edu Multi-factor Authentication



The Microsoft Authenticator App is the preferred/supported authentication method. The Microsoft Authenticator App will ultimately replace the Cisco DUO App. The wizard shown below will walk you through setting up this authentication method.

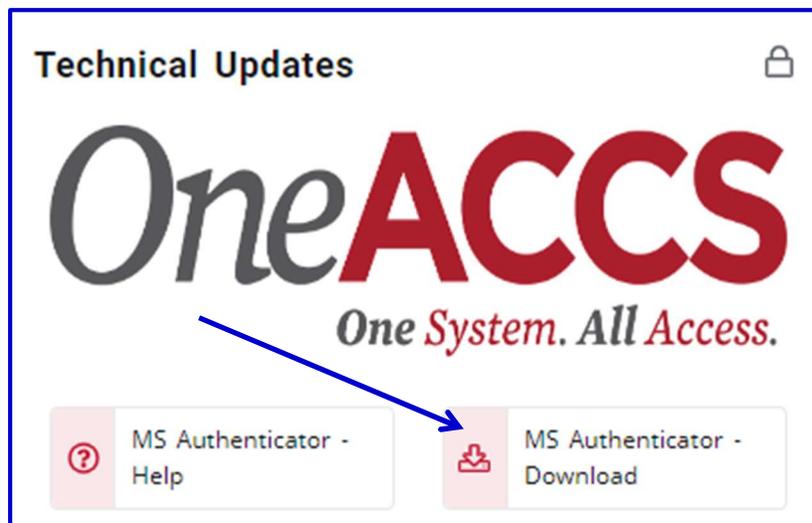
First attempts to access Alabama.edu Microsoft 365 will be met with the prompt above. When prompted "Action Required", click **NEXT** to configure Multi-factor Authentication.

Setting up Alabama.edu Multi-factor Authentication



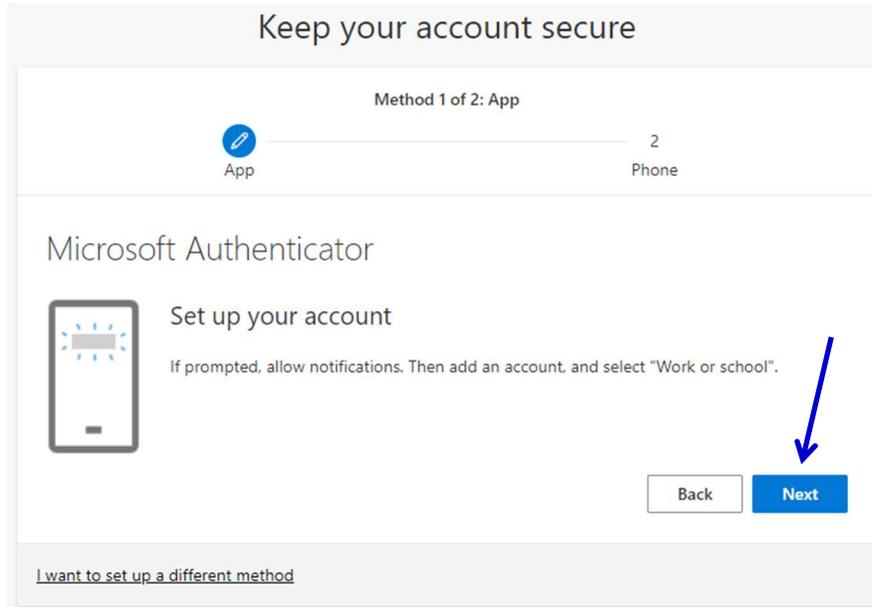
The illustrations here are from using a PC to configure Multi-factor Authentication and from an Android Phone to set up the Authenticator App on a mobile device. The Microsoft Authenticator App is available for both iOS and Android Devices.

There are many imposter authentication apps! Please use the QR Code found under the [MS Authenticator – Download](#) button on the myCalhoun Experience Card illustrated above to download the correct app to your mobile device.



Go ahead and download the Microsoft Authenticator App to your mobile device now in preparations for the steps that follow.

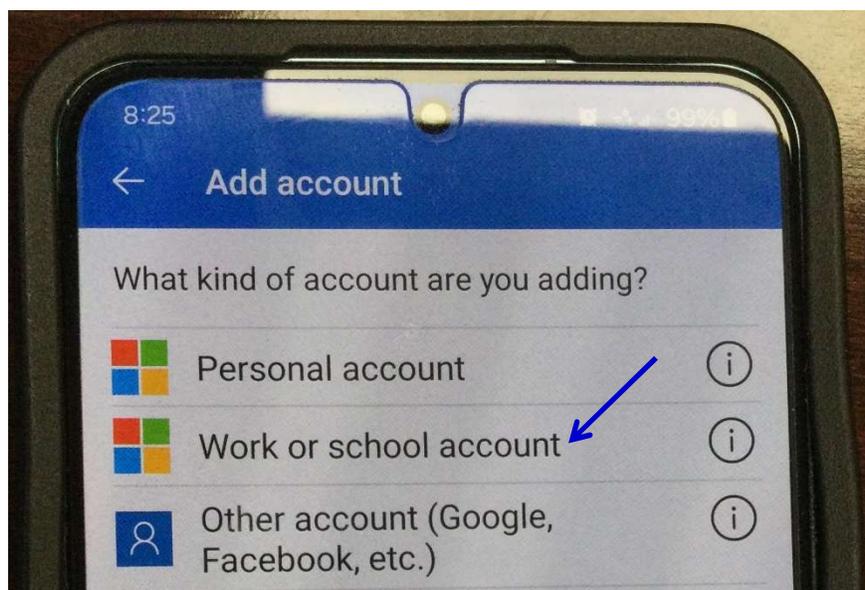
Setting up Alabama.edu Multi-factor Authentication



Go back the setup wizard and select **NEXT** to have another QR Code appear to aid in the setup process in your new app.

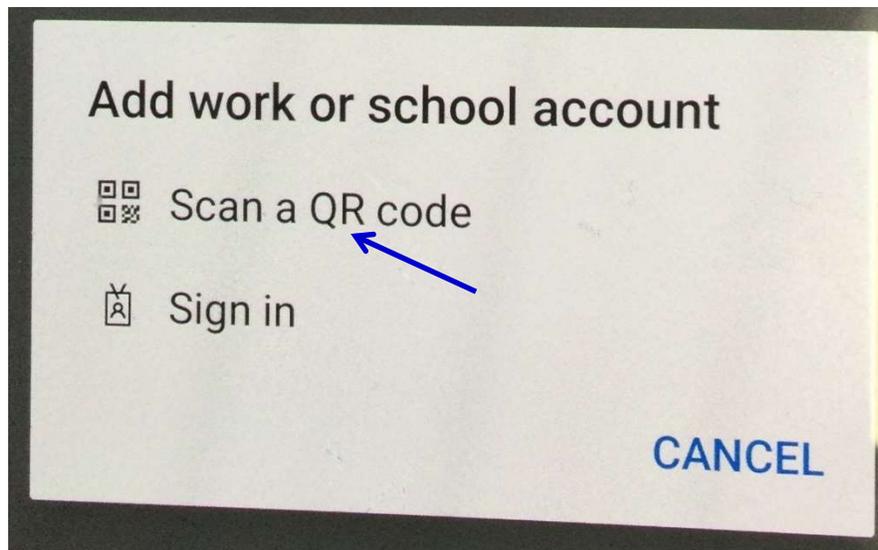


On the mobile device, click the + icon to add the Alabama.edu account.

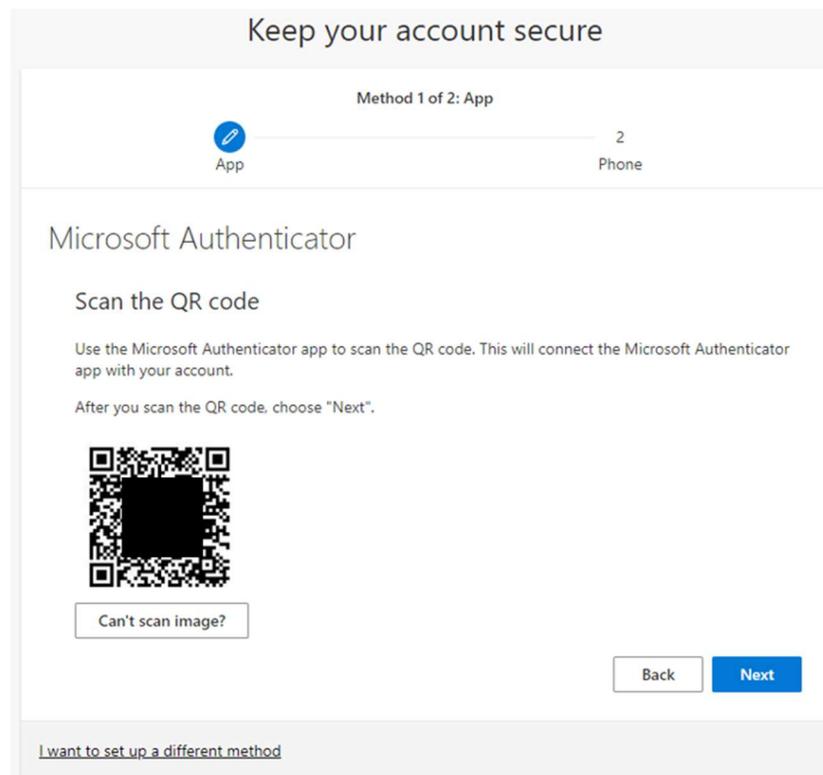


Setting up Alabama.edu Multi-factor Authentication

Click **WORK OR SCHOOL ACCOUNT** to continue.

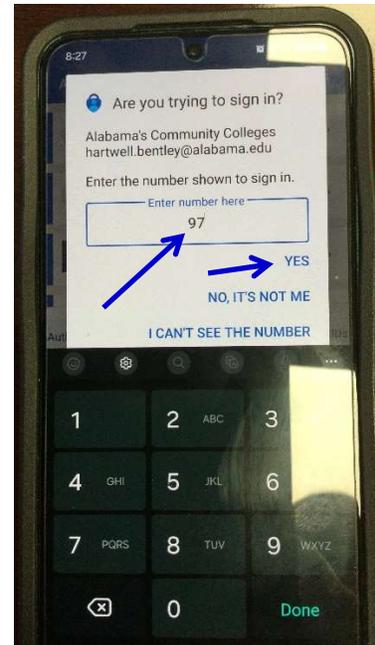
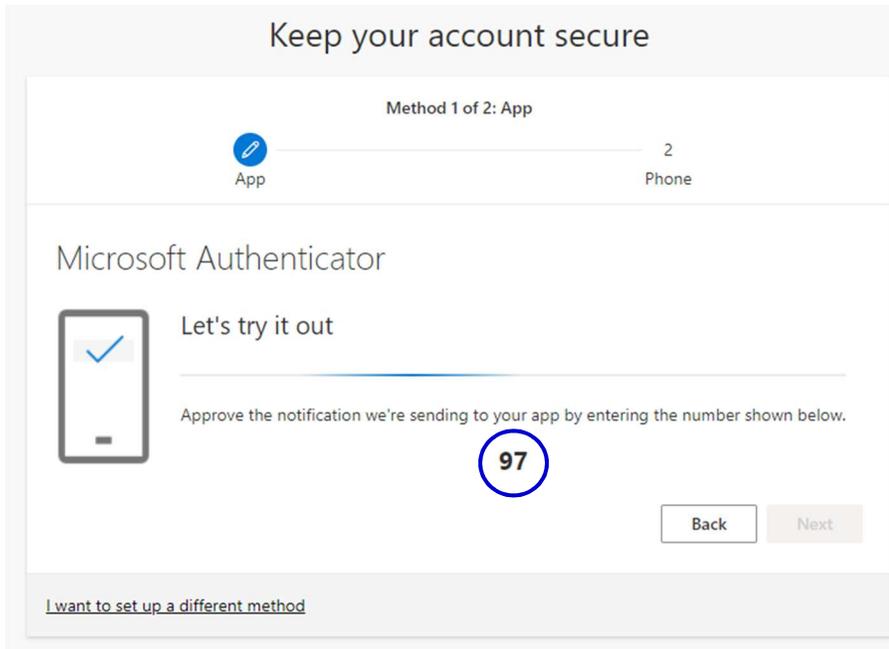


Click **SCAN A QR CODE** to continue.

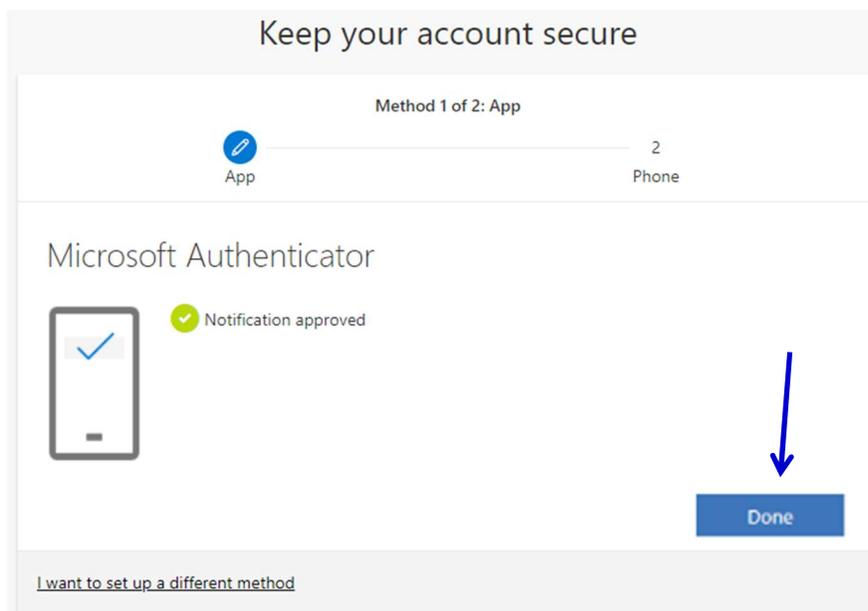


Scan the **QR code** on your PC using the camera on your mobile device.

Setting up Alabama.edu Multi-factor Authentication



The wizard will test that all is working correctly. Notice the "97" in the example on the left. On your mobile device, enter "97" into the Microsoft Authenticator App and click **YES**.



This is confirmation that the Authenticator App has been configured properly. Click **DONE**.